AMENDMENT TRANSMITTAL LETTER (Large Entity)  Applicant(s): Timothy P. Werve								Oocket No. 065-70817
Serial No. 09/032,551		Filing Date 2/26/1998		Examiner Nguyen, Steven H.D.		I.D.	Group Art Unit 2665	
Invention Pietrenet website with audio interconnect and automatic call distributor  MAY 1 9 2003								
To the Assistant commissioner for Patents:  Transmitted herewith is an amendment in the above-identified application.  The fee has been calculated and is transmitted as shown below.  Technology Center 2600  Technology Center 2600								
CLAIMS AS AMENDED								
	CLAIMS REMAINING AFTER AMENDMENT		HIGHEST # PREV. PAID FOR		NUMBER EXTRA	RATE		ADDITIONAL FEE
TOTAL CLAIMS	5	5 -	55 =		0	x \$18	3.00	\$0.00
INDEP. CLAIMS 5 -		5 =		0	x \$84	1.00	\$0.00	
Multiple Dependent Claims (check if applicable)  \$0.00								
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT \$0.00								
<ul> <li>No additional fee is required for amendment.</li> <li>□ Please charge Deposit Account No. in the amount of         A duplicate copy of this sheet is enclosed.</li> <li>□ A check in the amount of to cover the filling fee is enclosed.</li> <li>☑ The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 03-2470         A duplicate copy of this sheet is enclosed.</li> <li>☑ Any additional filling fees required under 37 C.F.R. 1.16.</li> <li>□ Any patent application processing fees under 37 CFR 1.17.</li> </ul> Dated: May 14, 2003 Jon P. Christensen								
Reg. No. 34,137					om May 14, 2 first class ma	2003 ail under 37 (	with th C.F.R. 1.8	fee is being deposited ne U.S. Postal Service as 3 and is addressed to the ents, Wachington, D.C.

Signature of Person Mailing Correspondence

Abby Boone

cc:

Typed or Printed Name of Person Mailing Correspondence



PATENT



## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:

Timothy P. Werve

Art Unit: 2665

Serial No.: 09/032,551

Filed:

February 26, 1998

For:

INTERNET WEB SITE WITH AUDIO INTERCONNECT AND

AUTOMATIC CALL DISTRIBUTOR

Attorney

Docket No.:

70817



## AMENDMENT E

Assistant Commissioner for Patents Washington, D.C. 20231

Sir:

In response to the Office Action of February 19, 2003, please amend the above-identified application as follows:

## In the claims:

Amend claim 1 to read as follows:

A method of establishing an audio call path between an Internet user accessing a web site and an agent of a plurality of agents associated with the web site, such method comprising the steps of:

providing the web site with a plurality of audio access icons each disposed on a respective web page of the web site;